

Refugee Care Coordinator

PERSON SPECIFICATION

ESSENTIAL

All these points must be covered in your application form. Questions will be asked on them at interview.

1. Two years professional experience of working in a care professional environment with a professional qualification in social care, mental health or health and registration with the relevant accrediting body.
2. Experience of working in a care environment with people on one to one level and crisis intervention work.
3. Knowledge and understanding of the health and social care systems in the UK.
4. Experience of assessing mental health difficulties and referring to appropriate services.
5. Experience of working with people who have experienced multiple traumatic events / multiple traumatised populations , assessing mental health difficulties and referring to appropriate services.
6. Able to empathise, be supportive and sensitive to the needs of others as well as being able to cope with distressing circumstances
7. Ability to liaise verbally and in writing with voluntary and statutory agencies.
8. Ability to work in a challenging environment.
9. Commitment to promote user autonomy and independence in all settings.
10. Positive approach to mental health, wellbeing and tackling stigma.
11. Professional experience of working in a culturally diverse setting.
12. Ability to establish clear boundaries between the needs of the users and the limitations of the service.
13. Self-aware, with an ability to manage own wellbeing.
14. Ability to work in a collective and supportive way within the team.
15. Proven communication skills in a variety of situations.
16. Ability to prioritize and organize workload.
17. Ability to deal with disruptive behaviour within agreed guidelines.
18. Adaptable and open minded person who provides an inclusive approach.

Desirable:

19. Experience of working with refugees or asylum seekers.
19. Arabic speaker.
20. Experience delivering teaching and training
21. Training in basic counselling skills
22. Experience working with interpreters.

Salary	NJC SP £31,371 (NHS band 6)
Hours of Work:	37.5
Location:	West Berkshire CCG Area